

WHY A MASTER PLUMBER?

**WHEN YOU NEED A PLUMBER YOU CAN TRUST,
DON'T RISK IT – CALL A MASTER PLUMBER!**

Whether you're building, renovating or just want your tap fixed, a Master Plumber can help. Members of Master Plumbers, Gasfitters & Drainlayers NZ provide efficient, professional, expert service – every time.

QUALITY ASSURED

To be part of this respected trade organisation, members must complete a Quality Assurance review of their business. Our ongoing Quality Assurance programme educates and supports members to reach the highest standards.

Members also adhere to a Code of Practice and Code of Conduct, promoting best business practice.

PROFESSIONALLY TRAINED

To renew their annual practising licence with the regulatory Board, registered plumbers, gasfitters and drainlayers must undertake Continuing Professional Development training.

At Master Plumbers, Gasfitters and Drainlayers NZ, we also deliver professional learning opportunities to help our members maintain their knowledge and skills.

AUTHORISED TO WORK

All member companies employ Certifying Plumbers, Gasfitters and/or Drainlayers, who are responsible for ensuring that their own work, and the work of those they supervise, is done correctly.

All those involved in plumbing, gasfitting and drainlaying must carry a current authorisation card, which is issued annually. This provides assurance that your work is carried out legally. How can you be sure your Master Plumber is authorised? Ask to see their card!

GUARANTEED SERVICE

Master Plumbers, Gasfitters & Drainlayers NZ provides residential customers with a 12-month guarantee to protect from loss of an advance payment in the event of the contractor's liquidation or bankruptcy. The Master Plumbers Guarantee also protects you from substandard workmanship by a current Master Plumbers member.

In addition, we provide a complaints service in the unlikely event that you have workmanship issues with your Master Plumber, Gasfitter or Drainlayer.

**To find out more, call 0800 502 102
or visit www.dontriskit.co.nz**



**Master
Plumbers™**
Representing Excellence